

**EIPSS | EARLY INTERVENTION SUPPORT SERVICES** | [earlyintervention@elchc.org](mailto:earlyintervention@elchc.org)
**Senior Director, Early Intervention Support Services**

 Rebecca Salgado (177) | [rsalgado@elchc.org](mailto:rsalgado@elchc.org)

What we can help with: We support providers with ASQ-3 and ASQ-SE completion, Early Steps, FDLRS/Child Find, and Early Childhood Council (ECC) referrals, Special Needs Rate requests, behavior support, developmental resources, and Warm Line support. We also collaborate with providers to strengthen developmental practices, prevent CAPs when possible, and provide technical assistance and guidance to support children's needs.

| Region Assignment                                                                               | Specialist                    | Email                                                                      |
|-------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------------------------------------------|
| <b>Region 1</b>                                                                                 |                               |                                                                            |
| 33559, 33626, 33625,<br>33624, 33635, 33615, 33634                                              | Leila Rosado (349)            | <a href="mailto:Lrosado@elchc.org">Lrosado@elchc.org</a>                   |
| <b>Region 2</b>                                                                                 |                               |                                                                            |
| 33614, 33607, 33609,<br>33629, 33611, 33616, 33621                                              | Leila Rosado (349)            | <a href="mailto:Lrosado@elchc.org">Lrosado@elchc.org</a>                   |
| <b>Region 3</b>                                                                                 |                               |                                                                            |
| 33602, 33603, 33604,<br>33605, 33606, 33612                                                     | Vacant                        |                                                                            |
| <b>Region 4</b>                                                                                 |                               |                                                                            |
| 33556, 33558, 33548, 33549,<br>33647, 33613, 33620, 33617,<br>33592, 33618, 33637, 33610, 33675 | Beatriz Aponte-Gonzalez (458) | <a href="mailto:Baponte-gonzalez@elchc.org">Baponte-gonzalez@elchc.org</a> |
| <b>Region 5</b>                                                                                 |                               |                                                                            |
| 33565, 33584, 33527, 33563,<br>33566, 33510, 33594, 33567,<br>33511, 33596                      | Ingrid Sanchez (223)          | <a href="mailto:Isanchez@elchc.org">Isanchez@elchc.org</a>                 |
| <b>Region 6</b>                                                                                 |                               |                                                                            |
| 33619, 33578, 33534, 33569,<br>33579, 33572, 33573, 33598,<br>33570, 33547                      | Alisha Williams (129)         | <a href="mailto:Awilliams@elchc.org">Awilliams@elchc.org</a>               |
| Portal Support, Inclusion Warm Line,<br>Special Needs Rate Request, ASQ-3/SE<br>Compliance      | Kristalyn Fernandez (431)     | <a href="mailto:Kfernandez@elchc.org">Kfernandez@elchc.org</a>             |
| <b>Region 1,4,6</b>                                                                             |                               |                                                                            |
| Behavior Support Specialist                                                                     | Roxana Betancourt (193)       | <a href="mailto:RBetancourt@elchc.org">RBetancourt@elchc.org</a>           |
| <b>Region 2,3,5</b>                                                                             |                               |                                                                            |
| Behavior Support Specialist                                                                     | Lane Wasden (175)             | <a href="mailto:Lwasden@elchc.org">Lwasden@elchc.org</a>                   |
| Early Intervention Developmental Manager                                                        | Marci DiPierro (216)          | <a href="mailto:Mdipierro@elchc.org">Mdipierro@elchc.org</a>               |
| EISS Screening Manager                                                                          | Ruth Deras (348)              | <a href="mailto:Rderas@elchc.org">Rderas@elchc.org</a>                     |

**EIPSS | PROVIDER SUPPORT SERVICES** | [provider.support@elchc.org](mailto:provider.support@elchc.org)

**Senior Director, Provider Support**

Rebecca Salgado (177) | [rsalgado@elchc.org](mailto:rsalgado@elchc.org)

**Provider Quality Assurance Manager**

Lauren Morgan (224) | [Lmorgan@elchc.org](mailto:Lmorgan@elchc.org)

What we can help with: Monitoring, Compliance, VPK SIS, VPK POP, VPK FAST

**Provider Operations Manager**

Kari Vernon (142) | [KVernon@elchc.org](mailto:KVernon@elchc.org)

What we can help with: SR/VPK Contracts, profiles, closures, changes of ownership, Onboarding

| Region Assignment                                                                                                                             | Specialist                                                              | Email                                                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>Region 1</b>                                                                                                                               |                                                                         |                                                                                                                              |
| 33559, 33626, 33625,<br>33624, 33635, 33615, 33634                                                                                            | Contract- Margarita Velez (240)<br>Monitoring- Joemmy Lantigua (198)    | <a href="mailto:Mvelez@elchc.org">Mvelez@elchc.org</a><br><a href="mailto:Jlantigua@elchc.org">Jlantigua@elchc.org</a>       |
| <b>Region 2</b>                                                                                                                               |                                                                         |                                                                                                                              |
| 33614, 33607, 33609,<br>33629, 33611, 33616, 33621                                                                                            | Contract- Joseline Ramirez (200)<br>Monitoring- Lluviet Rodriguez (179) | <a href="mailto:Jramirez@elchc.org">Jramirez@elchc.org</a><br><a href="mailto:Irodriguez@elchc.org">Irodriguez@elchc.org</a> |
| <b>Region 3</b>                                                                                                                               |                                                                         |                                                                                                                              |
| 33602, 33603, 33604,<br>33605, 33606, 33612                                                                                                   | Contract- Yarivette Cruz (363)<br>Monitoring- Melissa Perez (156)       | <a href="mailto:Ycruz@elchc.org">Ycruz@elchc.org</a><br><a href="mailto:Mperez@elchc.org">Mperez@elchc.org</a>               |
| <b>Region 4</b>                                                                                                                               |                                                                         |                                                                                                                              |
| 33556, 33558, 33548, 33549,<br>33647, 33613, 33620, 33617,<br>33592, 33618, 33637, 33610, 33675                                               | Contract- Debbie Garcia (355)<br>Monitoring- Edeline Fleurigene (167)   | <a href="mailto:Dgarcia@elchc.org">Dgarcia@elchc.org</a><br><a href="mailto:efleurigene@elchc.org">efleurigene@elchc.org</a> |
| <b>Region 5</b>                                                                                                                               |                                                                         |                                                                                                                              |
| 33565, 33584, 33527, 33563,<br>33566, 33510, 33594, 33567,<br>33511, 33596                                                                    | Contract- Shari Walker (445)<br>Monitoring- Yaree' James (450)          | <a href="mailto:Swalker@elchc.org">Swalker@elchc.org</a><br><a href="mailto:yjames@elchc.org">yjames@elchc.org</a>           |
| <b>Region 6</b>                                                                                                                               |                                                                         |                                                                                                                              |
| 33619, 33578, 33534, 33569,<br>33579, 33572, 33573, 33598,<br>33570, 33547                                                                    | Contract- Janet Welch (222)<br>Monitoring- Lorena Avila (199)           | <a href="mailto:Jwelch@elchc.org">Jwelch@elchc.org</a><br><a href="mailto:Lavila@elchc.org">Lavila@elchc.org</a>             |
| Provider Compliance Specialist                                                                                                                | Shanice Kentish (190)                                                   | <a href="mailto:SKentish@elchc.org">SKentish@elchc.org</a>                                                                   |
| Regional Support Specialist<br>VPK SIS, SR 13th Holiday,<br>multi-site providers such as BOCC, HCPS,<br>YMCA, RCMA, Boys and Girls Club, etc. | Vacant                                                                  |                                                                                                                              |

**REIMBURSEMENT ASSIGNMENT | reimbursement@elchc.org | 813-515-2340 Ext. 802**
**Reimbursement Manager**

Deborah Vega (S) (329) | Dvega@elchc.org

 What we can help with: **Attendance**, Sign in and out sheets (SISOs), Long and Short forms.

| SR Provider            | Reimbursement Specialist           | Email                   |
|------------------------|------------------------------------|-------------------------|
| 1 - BRIGHTD            | Mindy Reighard (419)               | Mreighard@elchc.org     |
| BRIGHTER - CREATIVE T  | TBD                                | reimbursement@elchc.org |
| CREATIVE U - HCPS CM   | Aida Dubois (S) (218)              | Adubois@elchc.org       |
| HCPS CN - HH           | Nancyann Johnson (326)             | Njohnson@elchc.org      |
| HI - KINDERCARE # only | Leigh-Anne Saviolis (176)          | Isaviolis@elchc.org     |
| KINDERCARE- LITTLE S   | Lorraine Aponte-DeAngelo (S) (208) | laponte@elchc.org       |
| LITTLET- PQ            | Jessica Diaz Montes (S) (232)      | Jdiaz-montes@elchc.org  |
| PR - TE                | Jordan Tourville (191)             | jtourville@elchc.org    |
| TF -Z                  | Enid Colon (S) (247)               | Ecolon@elchc.org        |
| VPK Provider           | VPK Reimbursement Specialist       | Email                   |
| A - HCPS CN            | Yelena Sanchez (S) (410)           | Ysanchez@elchc.org      |
| HCPS CO - MN           | Mary Denny (344)                   | Mdenny@elchc.org        |
| MO-Z                   | TBD                                | reimbursement@elchc.org |

(S) notates the Specialist can speak Spanish

**FAMILY SERVICES**
**Senior Director Family Services**

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&amp;RR), county transfers.

| Title                                       | Specialist                 | Email                     |
|---------------------------------------------|----------------------------|---------------------------|
| Manager, Eligibility-At-Risk Referrals, VPK | Kenya Dickinson-Rowe (229) | Kdickinson-rowe@elchc.org |
| Manager, Eligibility-Initial, WL, Rede,     | Janet Diaz Montes (239)    | Jmontes@elchc.org         |
| Status Updates                              |                            |                           |
| Manager, Intake & Customer Relations,       | Darnell Smith (100)        | Dsmith@elchc.org          |
| Call Center                                 |                            |                           |
| Eligibility Lead-Eric Cruz (325)            | Eric Cruz (325)            | Ecruz@elchc.org           |
| Eligibility Lead                            | Naomi Hernandez (122)      | Nhernandez@elchc.org      |
| Intake Lead-Vacant                          | Vacant                     |                           |
| Eligibility Lead (Referral/VPK)-Vacant      | Vacant                     |                           |
| VPK Enrollments Providers                   | Adianys Reyna Rodas (238)  | areynarodas@elchc.org     |

## PROGRAM INITIATIVES AND EDUCATION

### Senior Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org

Administrative Support Specialist - Vacant

#### Education

**Manager, Education**

**TBD**

What we can help with: SR and VPK Trainings, Continuing Education Units (CEU), Collaboration Space Reservations, Business Leadership, IECF Memberships and Workforce Development

| Title                                 | Specialist           | Email              |
|---------------------------------------|----------------------|--------------------|
| Early Childhood Workforce Coordinator | Martha Aguiar (346)  | Maguiar@elchc.org  |
| Quality Improvement Data Coordinator  | Ally Provau (449)    | Aprovau@elchc.org  |
| Training Coordinator                  | Andrea Houchin (128) | Ahouchin@elchc.org |
| Training Support Specialist           | Abbey Landa (300)    | Alanda@elchc.org   |

#### Initiatives and Projects

**Manager, Initiatives and Projects**

**TBD**

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Child Assessment, Literacy All Year (LAY), iSpy of Tampa Bay, and LENA

| Initiative or Project           | Specialist             | Email                |
|---------------------------------|------------------------|----------------------|
| Coordinator, Infant and Toddler | Theon Salley (309)     | Tsalley@elchc.org    |
| Child Assessment Coordinator    | Bobbie Huard (311)     | Bhuard@elchc.org     |
| Initiative Quality Specialist   | Kalesta Jones (148)    | Kjones@elchc.org     |
| Initiative Quality Specialist   | Jeremy Morehouse (163) | Jmorehouse@elchc.org |
| Initiative Quality Specialist   | Miya Mayes (124)       | MMayes@elchc.org     |
| Initiative Quality Specialist   | Vacant                 | Vacant               |

## PROGRAM INITIATIVES AND EDUCATION

### Program Supports

#### Manager, Program Supports

**Lissette Godwin (411) Lgodwin@elchc.org**

What we can help with- Classroom Assessment Scoring System (CLASS), CLASS Coaching and technical assistance, classroom rosters, CLASS observations for School Readiness and VPK Program Assessment

| Title                                              | Specialist            | Email               |
|----------------------------------------------------|-----------------------|---------------------|
| Quality Improvement Coordinator                    | Susan O'Carroll (340) | socarroll@elchc.org |
| Program Initiatives & Education Support Specialist | Chaunta Pierce        | cpierce@elchc.org   |

#### Region 1 | Zip Codes: 33626, 33625, 33624, 33635, 33615, 33634

| Title                       | Specialist           | Email             |
|-----------------------------|----------------------|-------------------|
| Provider Quality Specialist | Claudia Borjas (178) | cborjas@elchc.org |
| Provider Quality Specialist | Tiffany Basch (317)  | tbasch@elchc.org  |

#### Region 2 | Zip Codes: 33614, 33607, 33609, 33629, 33611, 33616, 33621

| Title                       | Specialist           | Email              |
|-----------------------------|----------------------|--------------------|
| Provider Quality Specialist | Carmen Sanchez (121) | csanchez@elchc.org |
| Provider Quality Specialist | Amarita Rosado (169) | arosado@elchc.org  |

#### Region 3 | Zip Codes: 33602, 33603, 33604, 33605, 33606, 33612

| Title                       | Specialist            | Email              |
|-----------------------------|-----------------------|--------------------|
| Provider Quality Specialist | Vacant                |                    |
| Provider Quality Specialist | Norman De Jesus (159) | ndejesus@elchc.org |

#### Region 4 | Zip Codes: 33556, 33558, 33559, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675

| Title                       | Specialist                 | Email                 |
|-----------------------------|----------------------------|-----------------------|
| Provider Quality Specialist | Twyla Hartz (312)          | thartz@elchc.org      |
| Provider Quality Specialist | Stephanie Candelaria (171) | Scandelaria@elchc.org |

#### Region 5 | Zip Codes: 33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596

| Title                       | Specialist           | Email             |
|-----------------------------|----------------------|-------------------|
| Provider Quality Specialist | Enrique Montes (158) | emontes@elchc.org |
| Provider Quality Specialist | Tammi McGinn (330)   | tmcginn@elchc.org |

#### Region 6 | Zip Codes: 33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547

| Title                       | Specialist              | Email               |
|-----------------------------|-------------------------|---------------------|
| Provider Quality Specialist | Nathalie Laguella (317) | nlaguella@elchc.org |
| Provider Quality Specialist | Leigh Clark (118)       | lclark@elchc.org    |