

PROVIDER SUPPORT SERVICES | provider.support@elchc.org
Director, Provider Support

 Rebecca Salgado (177) | rsalgado@elchc.org
Provider Supports Manager

 Lauren Morgan (224) | Lmorgan@elchc.org

What we can help with- Contracts, profiles, monitoring, closures, changes of ownership, VPK SIS

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624, 33635, 33615, 33634	Contract- Margarita Velez (240) Monitoring- Joemmy Lantigua (198)	Mvelez@elchc.org Jlantigua@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Contract- Joseline Ramirez (200) Monitoring- Lluviet Rodriguez (179)	Jramirez@elchc.org Irodriguez@elchc.org
Region 3		
33602, 33603, 33604, 33605, 33606, 33612	Contract- Yarivette Cruz (363) Monitoring- Melissa Perez (156)	Ycruz@elchc.org Mperez@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Contract- Debbie Garcia (355) Monitoring- Edeline Fleurigene (167)	Dgarcia@elchc.org efleurigene@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Contract- Shari Walker (445) Monitoring- Vacant	Swalker@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Contract- Janet Welch (222) Monitoring- Lorena Avila (199)	Jwelch@elchc.org Lavila@elchc.org
Provider Compliance Specialist	Shanice Kentish (190)	SKentish@elchc.org
Provider Support Coordinator Site visits, Coalition Connection, Technical Assistance, Provider Onboarding, Ticket Support	Kari Vernon (142)	Kvernon@elchc.org
Regional Support Specialist VPK SIS, SR 13th Holiday, multi-site providers such as BOCC, HCPS, YMCA, RCMA, Boys and Girls Club, etc.	Vacant	

REIMBURSEMENT ASSIGNMENT | reimbursement@elchc.org | **813-515-2340 Ext. 802**
Reimbursement Manager

Deborah Vega (S) (329) | Dvega@elchc.org

 What we can help with: **Attendance**, Sign in and out sheets (SISOs), Long and Short forms.

SR Provider	Reimbursement Specialist	Email
1 - BRIGHTD	Mindy Reighard (419)	Mreighard@elchc.org
BRIGHTER - CREATIVE T	TBD	reimbursement@elchc.org
CREATIVE U - HCPS CM	Aida Dubois (S) (218)	Adubois@elchc.org
HCPS CN - HH	Nancyann Johnson (326)	Njohnson@elchc.org
HI - KINDERCARE # only	Leigh-Anne Saviolis (176)	Isaviolis@elchc.org
KINDER CARE- LITTLE S	Lorraine Aponte-DeAngelo (S) (208)	laponte@elchc.org
LITTLET- PQ	Jessica Diaz Montes (S) (232)	Jdiaz-montes@elchc.org
PR - TE	Jordan Tourville (191)	jtourville@elchc.org
TF -Z	Enid Colon (S) (247)	Ecolon@elchc.org
VPK Provider	VPK Reimbursement Specialist	Email
A - HCPS CN	Yelena Sanchez (S) (410)	Ysanchez@elchc.org
HCPS CO - MN	Mary Denny (344)	Mdenny@elchc.org
MO-Z	TBD	reimbursement@elchc.org

(S) notates the Specialist can speak Spanish

FAMILY SERVICES
Senior Director Family Services

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&RR), county transfers.

Title	Specialist	Email
Manager, Eligibility Initial & Waitlist	Katia Valdes (453)	Kvaldes@elchc.org
Manager, Eligibility-At-Risk Referrals, VPK	Kenya Dickinson-Rowe (229)	Kdickinson-rowe@elchc.org
Manager, Eligibility-Initial, WL, Rede, Status Updates	Janet Diaz Montes (239)	Jmontes@elchc.org
Manager, Intake & Customer Relations, Call Center	Darnell Smith (100)	Dsmith@elchc.org
Eligibility Lead-Eric Cruz (325)	Eric Cruz (325)	Ecruz@elchc.org
Coordinator, Eligibility At-Risk Referral & VPK	Rayn Moses (336)	Rmoses@elchc.org
Eligibility Lead	Naomi Hernandez (122)	Nhernandez@elchc.org
Intake Lead-Vacant	Vacant	
Eligibility Lead (Referral/VPK)-Vacant	Vacant	
VPK Enrollments Providers A - M	Adianys Reyna Rodas (238)	areynarodas@elchc.org
VPK Enrollments Providers N - Z	Joy Lannaman (135)	JLannaman@elchc.org

Eligibility Dial Direct: 813-280-0800

EARLY INTERVENTION SUPPORT SERVICES | earlyintervention@elchc.org
Senior Director, Early Intervention Support Services

 Rebecca Salgado (177) | rsalgado@elchc.org

What we can help with: We support providers with ASQ-3 and ASQ-SE completion, Early Steps, FDLRS/Child Find, and Early Childhood Council (ECC) referrals, Special Needs Rate requests, behavior support, developmental resources, and Warm Line support. We also collaborate with providers to strengthen developmental practices, prevent CAPs when possible, and provide technical assistance and guidance to support children's needs.

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624, 33635, 33615, 33634	Leila Rosado (349)	Lrosado@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Leila Rosado (349)	Lrosado@elchc.org
Region 3		
33602, 33603, 33604, 33605, 33606, 33612	Vacant	
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Beatriz Aponte-Gonzalez (458)	Baponte-gonzalez@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Ingrid Sanchez (223)	Isanchez@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Alisha Williams (129)	Awilliams@elchc.org
Portal Support, Inclusion Warm Line, Special Needs Rate Request, ASQ-3/SE Compliance	Kristalyn Fernandez (431)	Kfernandez@elchc.org
Region 1,4,6		
Behavior Support Specialist	Roxana Betancourt (193)	RBetancourt@elchc.org
Region 2,3,5		
Behavior Support Specialist	Lane Wasden (175)	Lwasden@elchc.org
Early Intervention Developmental Manager	Marci DiPierro (216)	Mdipierro@elchc.org
EISS Screening Manager	Ruth Deras (348)	Rderas@elchc.org

PROGRAM INITIATIVES AND EDUCATION

Senior Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org

Administrative Support Specialist - Vacant

Education and Policy

Manager, Education

TBD

What we can help with: Training, Continuing Education Units (CEU), Collaboration Space Reservations, VPK Renaissance FAST Quality Improvement (instructional practices), Incentives, T.E.A.C.H, Business Leadership, Workforce Development, QIP for SR/VPK, IECF

Title	Specialist	Email
Early Childhood Workforce Coordinator	Martha Aguiar (346)	Maguiar@elchc.org
Quality Improvement Data Coordinator	Ally Provau (449)	Aprovau@elchc.org
Training Coordinator	Andrea Houchin (128)	Ahouchin@elchc.org
Training Support Specialist	Abbey Landa (300)	Alanda@elchc.org

Initiatives and Projects

Manager, Initiatives and Projects

TBD

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Hillsborough Early Learning Network (HELN), Child Assessment, Great We Grow, iSPY, OMW2K

Initiative or Project	Specialist	Email
Coordinator, Infant and Toddler	Theon Salley (309)	Tsalley@elchc.org
Child Assessment Coordinator	Bobbie Huard (311)	Bhuard@elchc.org
Early Learning Support Specialist- Initiatives	Kalesta Jones (148)	Kjones@elchc.org
Early Learning Support Specialist- Initiatives	Jeremy Morehouse (163)	Jmorehouse@elchc.org
Early Learning Support Specialist- Initiatives	Vacant	Vacant
Early Learning Support Specialist- Initiatives	Vacant	Vacant

PROGRAM INITIATIVES AND EDUCATION

Program Supports

Manager, Program Supports

Lissette Godwin (411) Lgodwin@elchc.org

What we can help with- Classroom Assessment Scoring System (CLASS), JumpStart Trainings, CLASS

Coaching and technical assistance, classroom rosters, CLASS observations, School Readiness and VPK Program Assessment

Title	Specialist	Email
Quality Improvement Coordinator	Susan O'Carroll (340)	socarroll@elchc.org
Program Initiatives & Education Support Specialist	Chaunta Pierce	cpier

Region 1 | Zip Codes: 33626, 33625, 33624, 33635, 33615, 33634

Title	Specialist	Email
Provider Quality Specialist	Claudia Borjas (178)	cborjas@elchc.org
Provider Quality Specialist	Tiffany Basch (317)	tbasch@elchc.org

Region 2 | Zip Codes: 33614, 33607, 33609, 33629, 33611, 33616, 33621

Title	Specialist	Email
Provider Quality Specialist	Carmen Sanchez (121)	csanchez@elchc.org
Provider Quality Specialist	Amarita Rosado (169)	arosado@elchc.org

Region 3 | Zip Codes: 33602, 33603, 33604, 33605, 33606, 33612

Title	Specialist	Email
Provider Quality Specialist	Vacant	
Provider Quality Specialist	Norman De Jesus (159)	ndejesus@elchc.org

Region 4 | Zip Codes: 33556, 33558, 33559, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675

Title	Specialist	Email
Provider Quality Specialist	Twyla Hartz (312)	thartz@elchc.org
Provider Quality Specialist	Stephanie Candelaria (171)	Scandelaria@elchc.org

Region 5 | Zip Codes: 33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596

Title	Specialist	Email
Provider Quality Specialist	Enrique Montes (158)	emontes@elchc.org
Provider Quality Specialist	Tammi McGinn (330)	tmcginn@elchc.org

Region 6 | Zip Codes: 33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547

Title	Specialist	Email
Provider Quality Specialist	Nathalie Laguella (317)	nlaguella@elchc.org
Provider Quality Specialist	Leigh Clark (118)	lclark@elchc.org