

**PROVIDER SUPPORT SERVICES** | [provider.support@elchc.org](mailto:provider.support@elchc.org)

**Director, Provider Support**

Casie Haines (197) | [Chaines@elchc.org](mailto:Chaines@elchc.org)

**Provider Supports Manager**

Lauren Morgan (224) | [Lmorgan@elchc.org](mailto:Lmorgan@elchc.org)

What we can help with- Contracts, profiles, monitoring, closures, changes of ownership, VPK SIS

| Region Assignment                                                                                                                                      | Specialist                                                              | Email                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| <b>Region 1</b>                                                                                                                                        |                                                                         |                                                                                                                              |
| 33559, 33626, 33625,<br>33624, 33635, 33615, 33634                                                                                                     | Contract- Margarita Velez (240)<br>Monitoring- Joemmy Lantigua (198)    | <a href="mailto:Mvelez@elchc.org">Mvelez@elchc.org</a><br><a href="mailto:Jlantigua@elchc.org">Jlantigua@elchc.org</a>       |
| <b>Region 2</b>                                                                                                                                        |                                                                         |                                                                                                                              |
| 33614, 33607, 33609,<br>33629, 33611, 33616, 33621                                                                                                     | Contract- Joseline Ramirez (200)<br>Monitoring- Lluviet Rodriguez (179) | <a href="mailto:Jramirez@elchc.org">Jramirez@elchc.org</a><br><a href="mailto:Irodriguez@elchc.org">Irodriguez@elchc.org</a> |
| <b>Region 3</b>                                                                                                                                        |                                                                         |                                                                                                                              |
| 33602, 33603, 33604,<br>33605, 33606, 33612                                                                                                            | Contract- Yarivette Cruz (363)<br>Monitoring- Melissa Perez (156)       | <a href="mailto:Ycruz@elchc.org">Ycruz@elchc.org</a><br><a href="mailto:Mperez@elchc.org">Mperez@elchc.org</a>               |
| <b>Region 4</b>                                                                                                                                        |                                                                         |                                                                                                                              |
| 33556, 33558, 33548, 33549,<br>33647, 33613, 33620, 33617,<br>33592, 33618, 33637, 33610, 33675                                                        | Contract- Debbie Garcia (355)<br>Monitoring- Edeline Fleurigene (167)   | <a href="mailto:Dgarcia@elchc.org">Dgarcia@elchc.org</a><br><a href="mailto:efleurigene@elchc.org">efleurigene@elchc.org</a> |
| <b>Region 5</b>                                                                                                                                        |                                                                         |                                                                                                                              |
| 33565, 33584, 33527, 33563,<br>33566, 33510, 33594, 33567,<br>33511, 33596                                                                             | Contract- Shari Walker (445)<br>Monitoring- QiiAni Williams (139)       | <a href="mailto:Swalker@elchc.org">Swalker@elchc.org</a><br><a href="mailto:Qwilliams@elchc.org">Qwilliams@elchc.org</a>     |
| <b>Region 6</b>                                                                                                                                        |                                                                         |                                                                                                                              |
| 33619, 33578, 33534, 33569,<br>33579, 33572, 33573, 33598,<br>33570, 33547                                                                             | Contract- Janet Welch (222)<br>Monitoring- Lorena Avila (199)           | <a href="mailto:Jwelch@elchc.org">Jwelch@elchc.org</a><br><a href="mailto:Lavila@elchc.org">Lavila@elchc.org</a>             |
| Provider Compliance Specialist                                                                                                                         | Shanice Kentish (190)                                                   | <a href="mailto:SKentish@elchc.org">SKentish@elchc.org</a>                                                                   |
| Coordinator, Provider Experience<br>Site visits, Coalition Connection,<br>Provider Notes, Technical Assistance,<br>Provider Onboarding, Ticket Support | Kari Vernon (142)                                                       | <a href="mailto:Kvernon@elchc.org">Kvernon@elchc.org</a>                                                                     |

**REIMBURSEMENT ASSIGNMENT** | reimbursement@elchc.org

**Reimbursement Manager**

Deborah Vega (S) (329) | Dvega@elchc.org

What we can help with- attendance, sign-in/out sheets, short/long forms, absences

| SR Provider                  | Reimbursement Specialist      | Email                  |
|------------------------------|-------------------------------|------------------------|
| 1 - BRIGHTD                  | Mindy Reighard (419)          | Mreighard@elchc.org    |
| BRIGHTER - CREATIVE WORLD C  | Jennifer Dukes (134)          | Jdukes@elchc.org       |
| CREATIVE WORLD D - HCPS DA   | Aida DuBois (S) (218)         | Adubois@elchc.org      |
| HCPS DB - HIGH 5 C           | Nancyann Johnson (326)        | Njohnson@elchc.org     |
| HIGH 5 D - KINDERCARE # only | Leigh-Anne Saviolis (176)     | Isaviolis@elchc.org    |
| KINDERCARE - LITTLE S        | TBD                           | Nalexander@elchc.org   |
| LITTLET- PQ                  | Jessica Diaz Montes (S) (232) | Jdiaz-montes@elchc.org |
| PR - TE                      | Makaylia Wynne (436)          | Mwynne@elchc.org       |
| TF -Z                        | Enid Colon (S) (247)          | Ecolon@elchc.org       |
| VPK Provider                 | VPK Reimbursement Specialist  | Email                  |
| A - HCPS DOB                 | Yelena Sanchez (S) (410)      | Ysanchez@elchc.org     |
| HCPS DOE - N                 | Mary Denny (344)              | Mdenny@elchc.org       |
| O-Z                          | Cassandra Peterson (114)      | Cpeterson@elchc.org    |

(S) notates the Specialist can speak Spanish

**FAMILY SERVICES**
**Director Family Services**

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&amp;RR), county transfers.

| Title                                           | Specialist                 | Email                     |
|-------------------------------------------------|----------------------------|---------------------------|
| Manager, Eligibility Initial & Waitlist         | Katia Valdes (453)         | Kvaldes@elchc.org         |
| Manager, Eligibility At-Risk Referral & VPK     | Kenya Dickinson-Rowe (229) | Kdickinson-rowe@elchc.org |
| Manager, Eligibility Redetermination            | Janet Diaz Montes (239)    | Jmontes@elchc.org         |
| Manager, Intake & Customer Relations            | Darnell Smith (100)        | Dsmith@elchc.org          |
| Coordinator, Eligibility Redetermination        | Eric Cruz (325)            | Ecruz@elchc.org           |
| Coordinator, Eligibility At-Risk Referral & VPK | Rayn Moses (336)           | Rmoses@elchc.org          |
| Coordinator, Eligibility Initial & Waitlist     | Naomi Hernandez (122)      | Nhernandez@elchc.org      |
| Coordinator, CCR&R                              | Cynaida Tello (420)        | Ctello@elchc.org          |
| VPK Enrollments Providers A - M                 | Adianys Reyna Rodas (238)  | areynarodas@elchc.org     |
| VPK Enrollments Providers N - Z                 | Joy Lannaman (135)         | JLannaman@elchc.org       |

**EARLY INTERVENTION SUPPORT SERVICES** | [screening.assessments@elchc.org](mailto:screening.assessments@elchc.org)
**Director, Early Intervention Support Services**

 Rebecca Salgado (177) | [rsalgado@elchc.org](mailto:rsalgado@elchc.org)

What we can help with: with: ASQ-, ASQ-SE Support, Early Step Referrals, Intensive Developmental Screening in coordination with FDLRS/Child Find Referral, Behavior Screening and Supports, Developmental Supports and Resources, Warm Line, Special Needs rate requests

| Region Assignment                                                                               | Specialist                    | Email                                                                      |
|-------------------------------------------------------------------------------------------------|-------------------------------|----------------------------------------------------------------------------|
| <b>Region 1</b>                                                                                 |                               |                                                                            |
| 33559, 33626, 33625,<br>33624,33635, 33615, 33634                                               | Beatriz Aponte-Gonzalez (458) | <a href="mailto:Baponte-gonzalez@elchc.org">Baponte-gonzalez@elchc.org</a> |
| <b>Region 2</b>                                                                                 |                               |                                                                            |
| 33614, 33607, 33609,<br>33629, 33611, 33616, 33621                                              | Leila Rosado (349)            | <a href="mailto:Lrosado@elchc.org">Lrosado@elchc.org</a>                   |
| <b>Region 3</b>                                                                                 |                               |                                                                            |
| 33602,33603, 33604,<br>33605,33606, 33612                                                       | Ruth Deras (348)              | <a href="mailto:Rderas@elchc.org">Rderas@elchc.org</a>                     |
| <b>Region 4</b>                                                                                 |                               |                                                                            |
| 33556, 33558, 33548, 33549,<br>33647, 33613, 33620, 33617,<br>33592, 33618, 33637, 33610, 33675 | Marci DiPierro (216)          | <a href="mailto:Mdipierro@elchc.org">Mdipierro@elchc.org</a>               |
| <b>Region 5</b>                                                                                 |                               |                                                                            |
| 33565, 33584, 33527, 33563,<br>33566, 33510, 33594, 33567,<br>33511, 33596                      | Ingrid Sanchez (223)          | <a href="mailto:Isanchez@elchc.org">Isanchez@elchc.org</a>                 |
| <b>Region 6</b>                                                                                 |                               |                                                                            |
| 33619, 33578, 33534, 33569,<br>33579, 33572, 33573, 33598,<br>33570, 33547                      | Alisha Williams (129)         | <a href="mailto:Awilliams@elchc.org">Awilliams@elchc.org</a>               |
| Portal Support, Inclusion Warm Line,<br>Special Needs Rate Request,<br>ASQ-3/SE Compliance      | Kristalyn Fernandez (431)     | <a href="mailto:Kfernandez@elchc.org">Kfernandez@elchc.org</a>             |
| <b>Region 1,4,6</b>                                                                             |                               |                                                                            |
| Behavior Support Specialist                                                                     | Roxana Betancourt (193)       | <a href="mailto:RBetancourt@elchc.org">RBetancourt@elchc.org</a>           |
| <b>Region 2,3,5</b>                                                                             |                               |                                                                            |
| Behavior Support Specialist                                                                     | Lane Wasden (175)             | <a href="mailto:Lwasden@elchc.org">Lwasden@elchc.org</a>                   |

## PROGRAM INITIATIVES AND EDUCATION

### Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org

Administrative Support Specialist - Vacant

### Education and Policy

#### Manager, Education

**Monica Selleri (131) | Mselleri@elchc.org**

What we can help with: Training, Continuing Education Units (CEU), Collaboration Space Reservations, VPK Renaissance FAST Quality Improvement (instructional practices), Incentives, T.E.A.C.H, Business Leadership, Workforce Development, QIP for SR/VPK, IECF

| Title                                             | Specialist           | Email              |
|---------------------------------------------------|----------------------|--------------------|
| Training Support Specialist- LMS, Trainings, IECF | Abbey Landa (300)    | Alanda@elchc.org   |
| Coordinator, Trainings. IACET, IECF, and Bulletin | Andrea Houchin (128) | Ahouchin@elchc.org |
| Early Childhood Workforce Coordinator Training    | Martha Aguiar (346)  | Maguiar@elchc.org  |
| Data Quality Improvement Coordinator              | Ally Provau (449)    | Aprovau@elchc.org  |

### Initiatives and Projects

#### Manager, Initiatives and Projects

**Nichole Gonzalez (303) Ngonzalez@elchc.org**

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Hillsborough Early Learning Network (HELN), Child Assessment, Great We Grow, iSPY, OMW2K

| Initiative or Project                             | Specialist                 | Email                 |
|---------------------------------------------------|----------------------------|-----------------------|
| Coordinator, Infant and Toddler                   | Theon Salley (309)         | Tsalley@elchc.org     |
| Coordinator, Child Assessment-Teaching Strategies | Bobbie Huard (311)         | Bhuard@elchc.org      |
| Early Learning Support Specialist- Initiatives    | Kalesta Jones (148)        | Kjones@elchc.org      |
| Early Learning Support Specialist- Initiatives    | Jeremy Morehouse (163)     | Jmorehouse@elchc.org  |
| Early Learning Support Specialist- Initiatives    | Vacant                     | Vacant                |
| Early Learning Support Specialist- Initiatives    | Stephanie Candelaria (171) | Scandelaria@elchc.org |

## PROGRAM INITIATIVES AND EDUCATION

### Class Observation and Coaching

**Lissette Godwin (411) Lgodwin@elchc.org**

What we can help with- Classroom Assessment Scoring System (CLASS), JumpStart Trainings, CLASS

Coaching and technical assistance, classroom rosters, CLASS observations, School Readiness and VPK Program Assessment

| Title                                                               | Specialist                | Email               |
|---------------------------------------------------------------------|---------------------------|---------------------|
| Quality Improvement Coordinator<br>SR and VPK Reassessment, Waivers | Susan O'Carroll (340)     | socarroll@elchc.org |
| Program Initiatives & Education<br>Support Specialist               | Leigh-Anne Saviolis (176) | lsaviolis@elchc.org |

### Region 1 | Zip Codes: 33556, 33558, 33548, 33549, 33559, 33626, 33625, 33624, 33618, 33635, 33615, 33634

| Title                       | Specialist                 | Email             |
|-----------------------------|----------------------------|-------------------|
| Provider Quality Specialist | PQS - Tiffany Basch (317)  | tbasch@elchc.org  |
| Provider Quality Specialist | PQS - Claudia Borjas (178) | cborjas@elchc.org |

### Region 2 | Zip Codes: 33614, 33607, 33602, 33609, 33629, 33606, 33611, 33616, 33621

| Title                       | Specialist                    | Email               |
|-----------------------------|-------------------------------|---------------------|
| Provider Quality Specialist | PQS - Jon Tay Purce (196)     | jpurce@elchc.org    |
| Provider Quality Specialist | PQS - Nathalie Laguella (317) | nlaguella@elchc.org |

### Region 3 | Zip Codes: 33612, 33604, 33603, 33605

| Title                       | Specialist                  | Email              |
|-----------------------------|-----------------------------|--------------------|
| Provider Quality Specialist | PQS - Domica Bellamy (424)  | dbellamy@elchc.org |
| Provider Quality Specialist | PQS - Norman De Jesus (159) | ndejesus@elchc.org |

### Region 4 | Zip Codes: 33647, 33613, 33620, 33617, 33592, 33637, 33610, 33675

| Title                       | Specialist              | Email            |
|-----------------------------|-------------------------|------------------|
| Provider Quality Specialist | PQS - Twyla Hartz (312) | thartz@elchc.org |
| Provider Quality Specialist | PQS - Leigh Clark (118) | lclark@elchc.org |

### Region 5 | Zip Codes: 33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596

| Title                       | Specialist                 | Email             |
|-----------------------------|----------------------------|-------------------|
| Provider Quality Specialist | PQS - Enrique Montes (158) | emontes@elchc.org |
| Provider Quality Specialist | PQS - Tammi McGinn (330)   | tmcginn@elchc.org |

### Region 6 | Zip Codes: 33534, 33547, 33569, 33570, 33572, 33575, 33578, 33579, 33598, 33619

| Title                       | Specialist          | Email              |
|-----------------------------|---------------------|--------------------|
| Provider Quality Specialist | PQS - Vacant        | Vacant             |
| Provider Quality Specialist | Diane Kollner (308) | dkollner@elchc.org |