

PROVIDER SUPPORT SERVICES | provider.support@elchc.org

Director, Provider Support

Casie Haines (197) | Chaines@elchc.org

Provider Supports Manager

Lauren Morgan (224) | Lmorgan@elchc.org

What we can help with- Contracts, profiles, monitoring, closures, changes of ownership, VPK SIS

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624, 33635, 33615, 33634	Contract- Margarita Velez (240) Monitoring- Joemmy Lantigua (198)	Mvelez@elchc.org Jlantigua@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Contract- Joseline Ramirez (200) Monitoring- Lluviet Rodriguez (179)	Jramirez@elchc.org Irodriguez@elchc.org
Region 3		
33602, 33603, 33604, 33605, 33606, 33612	Contract- Yarivette Cruz (363) Monitoring- Melissa Perez (156)	Ycruz@elchc.org Mperez@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Contract- Debbie Garcia (355) Monitoring- Edeline Fleurigene (167)	Dgarcia@elchc.org efleurigene@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Contract- Shari Walker (445) Monitoring- QiiAni Williams (139)	Swalker@elchc.org Qwilliams@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Contract- Janet Welch (222) Monitoring- Lorena Avila (199)	Jwelch@elchc.org Lavila@elchc.org
Provider Compliance Specialist	Shanice Kentish (190)	SKentish@elchc.org
Coordinator, Provider Experience Site visits, Coalition Connection, Provider Notes, Technical Assistance, Provider Onboarding, Ticket Support	Kari Vernon (142)	Kvernon@elchc.org

REIMBURSEMENT ASSIGNMENT | reimbursement@elchc.org

Reimbursement Manager

Deborah Vega (S) (329) | Dvega@elchc.org

What we can help with- attendance, sign-in/out sheets, short/long forms, absences

SR Provider	Reimbursement Specialist	Email
1 - BRIGHTD	Mindy Reighard (419)	Mreighard@elchc.org
BRIGHTER - CREATIVE WORLD C	Jennifer Dukes (134)	Jdukes@elchc.org
CREATIVE WORLD D - HCPS DA	Aida DuBois (S) (218)	Adubois@elchc.org
HCPS DB - HIGH 5 C	Nancyann Johnson (326)	Njohnson@elchc.org
HIGH 5 D - KINDERCARE # only	Leigh-Anne Saviolis (176)	Isaviolis@elchc.org
KINDERCARE - LITTLE S	TBD	Nalexander@elchc.org
LITTLET- PQ	Jessica Diaz Montes (S) (232)	Jdiaz-montes@elchc.org
PR - TE	Makaylia Wynne (436)	Mwynne@elchc.org
TF -Z	Enid Colon (S) (247)	Ecolon@elchc.org
VPK Provider	VPK Reimbursement Specialist	Email
A - HCPS DOB	Yelena Sanchez (S) (410)	Ysanchez@elchc.org
HCPS DOE - N	Mary Denny (344)	Mdenny@elchc.org
O-Z	Cassandra Peterson (114)	Cpeterson@elchc.org

PROGRAM INITIATIVES AND EDUCATION

(S) notates the Specialist can speak Spanish

FAMILY SERVICES
Director Family Services

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&RR), county transfers.

Title	Specialist	Email
Manager, Eligibility Initial & Waitlist	Katia Valdes (453)	Kvaldes@elchc.org
Manager, Eligibility At-Risk Referral & VPK	Kenya Dickinson-Rowe (229)	Kdickinson-rowe@elchc.org
Manager, Eligibility Redetermination	Janet Diaz Montes (239)	Jmontes@elchc.org
Manager, Intake & Customer Relations	Darnell Smith (100)	Dsmith@elchc.org
Coordinator, Eligibility Redetermination	Eric Cruz (325)	Ecruz@elchc.org
Coordinator, Eligibility At-Risk Referral & VPK	Rayn Moses (336)	Rmoses@elchc.org
Coordinator, Eligibility Initial & Waitlist	Naomi Hernandez (122)	Nhernandez@elchc.org
Coordinator, CCR&R	Cynaida Tello (420)	Ctello@elchc.org
VPK Enrollments Providers A - M	Adianys Reyna Rodas (238)	areynarodas@elchc.org
VPK Enrollments Providers N - Z	Joy Lannaman (135)	JLannaman@elchc.org

EARLY INTERVENTION SUPPORT SERVICES | screening.assessments@elchc.org
Director, Early Intervention Support Services

 Rebecca Salgado (177) | rsalgado@elchc.org

What we can help with: with: ASQ-, ASQ-SE Support, Early Step Referrals, Intensive Developmental Screening in coordination with FDLRS/Child Find Referral, Behavior Screening and Supports, Developmental Supports and Resources, Warm Line, Special Needs rate requests

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624,33635, 33615, 33634	Beatriz Aponte-Gonzalez (458)	Baponte-gonzalez@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Leila Rosado (349)	Lrosado@elchc.org
Region 3		
33602,33603, 33604, 33605,33606, 33612	Ruth Deras (348)	Rderas@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Marci DiPierro (216)	Mdipierro@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Ingrid Sanchez (223)	Isanchez@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Alisha Williams (129)	Awilliams@elchc.org
Portal Support, Inclusion Warm Line, Special Needs Rate Request, ASQ-3/SE Compliance	Kristalyn Fernandez (431)	Kfernandez@elchc.org
Region 1,4,6		
Behavior Support Specialist	Roxana Betancourt (193)	RBetancourt@elchc.org
Region 2,3,5		
Behavior Support Specialist	Lane Wasden (175)	Lwasden@elchc.org

Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org
 Administrative Support Specialist - Vacant

Education and Policy

Manager, Education

Monica Selleri (131) | Mselleri@elchc.org

What we can help with: Training, Continuing Education Units (CEU), Collaboration Space Reservations, VPK Renaissance FAST Quality Improvement (instructional practices), Incentives, T.E.A.C.H, Business Leadership, Workforce Development, QIP for SR/VPK, IECF

Title	Specialist	Email
Early Childhood Workforce Coordinator	Martha Aguiar (346)	Maguiar@elchc.org
Quality Improvement Data Coordinator	Ally Provau (449)	Aprovau@elchc.org
Training Coordinator	Andrea Houchin (128)	Ahouchin@elchc.org
Training Support Specialist	Abbey Landa (300)	Alanda@elchc.org

Initiatives and Projects

Manager, Initiatives and Projects

Nichole Gonzalez (303) Ngonzalez@elchc.org

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Hillsborough Early Learning Network (HELN), Child Assessment, Great We Grow, iSPY, OMW2K

Initiative or Project	Specialist	Email
Coordinator, Infant and Toddler	Theon Salley (309)	Tsalley@elchc.org
Child Assessment Coordinator	Bobbie Huard (311)	Bhuard@elchc.org
Early Learning Support Specialist- Initiatives	Kalesta Jones (148)	Kjones@elchc.org
Early Learning Support Specialist- Initiatives	Jeremy Morehouse (163)	Jmorehouse@elchc.org
Early Learning Support Specialist- Initiatives	Vacant	Vacant
Early Learning Support Specialist- Initiatives	Stephanie Candelaria (171)	Scandelaria@elchc.org

PROGRAM INITIATIVES AND EDUCATION

Program Supports

Manager, Program Supports

Lissette Godwin (411) Lgodwin@elchc.org

What we can help with- Classroom Assessment Scoring System (CLASS), JumpStart Trainings, CLASS

Coaching and technical assistance, classroom rosters, CLASS observations, School Readiness and VPK Program Assessment

Title	Specialist	Email
Quality Improvement Coordinator	Susan O'Carroll (340)	socarroll@elchc.org
Program Initiatives & Education Support Specialist	VACANT	

Region 1 | Zip Codes: 33626, 33625, 33624, 33635, 33615, 33634

Title	Specialist	Email
Provider Quality Specialist	Claudia Borjas (178)	cborjas@elchc.org
Provider Quality Specialist	Tiffany Basch (317)	tbasch@elchc.org

Region 2 | Zip Codes: 33614, 33607, 33609, 33629, 33611, 33616, 33621

Title	Specialist	Email
Provider Quality Specialist	Jon Tay Purce (196)	jpurce@elchc.org
Provider Quality Specialist	Amarita Rosado (169)	arosado@elchc.org

Region 3 | Zip Codes: 33602, 33603, 33604, 33605, 33606, 33612

Title	Specialist	Email
Provider Quality Specialist	Domica Bellamy (424)	dbellamy@elchc.org
Provider Quality Specialist	Norman De Jesus (159)	ndejesus@elchc.org

Region 4 | Zip Codes: 33556, 33558, 33559, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675

Title	Specialist	Email
Provider Quality Specialist	Twyla Hartz (312)	thartz@elchc.org
Provider Quality Specialist	Leigh Clark (118)	lclark@elchc.org

Region 5 | Zip Codes: 33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596

Title	Specialist	Email
Provider Quality Specialist	Enrique Montes (158)	emontes@elchc.org
Provider Quality Specialist	Tammi McGinn (330)	tmcginn@elchc.org

Region 6 | Zip Codes: 33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547

Title	Specialist	Email
Provider Quality Specialist	Nathalie Laguella (317)	nlaguella@elchc.org
Provider Quality Specialist	Diane Kollner (308)	dkollner@elchc.org