

**PROVIDER SUPPORT SERVICES** | [provider.support@elchc.org](mailto:provider.support@elchc.org)

**Director, Provider Support**

Casie Haines (197) | [Chaines@elchc.org](mailto:Chaines@elchc.org)

**Provider Supports Manager**

Lauren Morgan (224) | [Lmorgan@elchc.org](mailto:Lmorgan@elchc.org)

What we can help with- Contracts, profiles, monitoring, closures, changes of ownership, VPK SIS

Region Assignment	Specialist	Email
<b>Region 1</b>		
33559, 33626, 33625, 33624,33635, 33615, 33634	Contract- Margarita Velez (240) Monitoring- Joemmy Lantigua (198)	<a href="mailto:Mvelez@elchc.org">Mvelez@elchc.org</a> <a href="mailto:Jlantigua@elchc.org">Jlantigua@elchc.org</a>
<b>Region 2</b>		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Contract- Joseline Ramirez (200) Monitoring- Lluviet Rodriguez (179)	<a href="mailto:Jramirez@elchc.org">Jramirez@elchc.org</a> <a href="mailto:Irodriguez@elchc.org">Irodriguez@elchc.org</a>
<b>Region 3</b>		
33602,33603, 33604, 33605,33606, 33612	Contract- Yarivette Cruz (363) Monitoring- Melissa Perez (156)	<a href="mailto:Ycruz@elchc.org">Ycruz@elchc.org</a> <a href="mailto:Mperez@elchc.org">Mperez@elchc.org</a>
<b>Region 4</b>		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Contract- Debbie Garcia (355) Monitoring- Edeline Fleurigene (167)	<a href="mailto:Dgarcia@elchc.org">Dgarcia@elchc.org</a> <a href="mailto:efleurigene@elchc.org">efleurigene@elchc.org</a>
<b>Region 5</b>		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Contract- Shari Walker (445) Monitoring- QiiAni Williams (139)	<a href="mailto:Swalker@elchc.org">Swalker@elchc.org</a> <a href="mailto:Qwilliams@elchc.org">Qwilliams@elchc.org</a>
<b>Region 6</b>		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Contract- Janet Welch (222) Monitoring- Lorena Avila (199)	<a href="mailto:Jwelch@elchc.org">Jwelch@elchc.org</a> <a href="mailto:Lavila@elchc.org">Lavila@elchc.org</a>
Provider Compliance Specialist	Shanice Kentish (190)	<a href="mailto:SKentish@elchc.org">SKentish@elchc.org</a>
Coordinator, Provider Experience Site visits, Coalition Connection, Provider Notes, Technical Assistance, Provider Onboarding	Kari Vernon (142)	<a href="mailto:Kvernon@elchc.org">Kvernon@elchc.org</a>
Coordinator, Provider Support Internal Profile and Contract Training, Ticket Support	Tiffany Skals (217)	<a href="mailto:Tskals@elchc.org">Tskals@elchc.org</a>

**EARLY INTERVENTION SUPPORT SERVICES** | [screening.assessments@elchc.org](mailto:screening.assessments@elchc.org)

**Director, Early Intervention Support Services**

Rebecca Salgado (177) | [rsalgado@elchc.org](mailto:rsalgado@elchc.org)

What we can help with: with: ASQ-, ASQ-SE Support, Early Step Referrals, Intensive Developmental Screening in coordination with FDLRS/Child Find Referral, Behavior Screening and Supports, Developmental Supports and Resources, Warm Line, Special Needs rate requests

Region Assignment	Specialist	Email
<b>Region 1</b>		
33559, 33626, 33625, 33624,33635, 33615, 33634	Beatriz Aponte-Gonzalez (458)	Baponte-gonzalez@elchc.org
<b>Region 2</b>		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Leila Rosado (349)	Lrosado@elchc.org
<b>Region 3</b>		
33602,33603, 33604, 33605,33606, 33612	Ruth Deras (348)	Rderas@elchc.org
<b>Region 4</b>		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Marci DiPierro (216)	Mdipierro@elchc.org
<b>Region 5</b>		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Ingrid Sanchez (223)	Isanchez@elchc.org
<b>Region 6</b>		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Alisha Williams (129)	Awilliams@elchc.org
Portal Support, Inclusion Warm Line, Special Needs Rate Request, ASQ-3/SE Compliance	Kristalyn Fernandez (431)	Kfernandez@elchc.org
<b>Region 1,4,6</b>		
Behavior Support Specialist	Vacant	Vacant
<b>Region 2,3,5</b>		
Behavior Support Specialist	Lane Wasden (175)	Lwasden@elchc.org

**REIMBURSEMENT ASSIGNMENT** | reimbursement@elchc.org

**Reimbursement Manager**

Deborah Vega (S) (329) | Dvega@elchc.org

What we can help with- attendance, sign-in/out sheets, short/long forms, absences

SR Provider	Reimbursement Specialist	Email
1 - Bi	Mindy Reighard (419)	Mreighard@elchc.org
Bj - Ch	Jennifer Dukes (134)	Jdukes@elchc.org
Ci- Ha	Aida DuBois (S) (218)	Adubois@elchc.org
Hb- He	Nancyann Johnson (326)	Njohnson@elchc.org
Hf - Kind	Kayelyn Salley (169)	KSalley@elchc.org
Kine - Little T	Nicole Alexander (113)	Nalexander@elchc.org
Little U - PI	Jessica Diaz Montes (S) (232)	Jdiaz-montes@elchc.org
Pm - S	Makaylia Wynne (436)	Mwynne@elchc.org
T - Z	Enid Colon (S) (247)	Ecolon@elchc.org
VPK Provider	VPK Reimbursement Specialist	Email
A-G	Yelena Sanchez (S) (410)	Ysanchez@elchc.org
H-L	Mary Denny (344)	Mdenny@elchc.org
M-Z	Cassandra Peterson (114)	Cpeterson@elchc.org

(S) notes the Specialist can speak Spanish

**FAMILY SERVICES**

**Director Family Services**

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&RR), county transfers.

Title	Specialist	Email
Manager, Eligibility Initial & Waitlist	Katia Valdes (453)	Kvaldes@elchc.org
Manager, Eligibility At-Risk Referral & VPK	Kenya Dickinson-Rowe (229)	Kdickinson-rowe@elchc.org
Manager, Eligibility Redetermination	Janet Diaz Montes (239)	Jmontes@elchc.org
Manager, Intake & Customer Relations	Darnell Smith (100)	Dsmith@elchc.org
Coordinator, Eligibility Redetermination	Eric Cruz (325)	Ecruz@elchc.org
Coordinator, Eligibility At-Risk Referral & VPK	Rayn Moses (336)	Rmoses@elchc.org
Coordinator, Eligibility Initial & Waitlist	Naomi Hernandez (122)	Nhernandez@elchc.org
Coordinator, CCR&R	Cynaida Tello (420)	Ctello@elchc.org
VPK Enrollments Providers A-M	Adianys Reyna Rodas (238)	areynarodas@elchc.org
VPK Enrollments Providers N-Z	Joy Lannaman (135)	JLannaman@elchc.org

## PROGRAM INITIATIVES AND EDUCATION

### Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org  
Administrative Support Specialist - Vacant

### Education and Policy

#### Manager, Education

**Monica Selleri (131) | Mselleri@elchc.org**

What we can help with: Training, Continuing Education Units (CEU), Collaboration Space Reservations, VPK Renaissance FAST Quality Improvement (instructional practices), Incentives, T.E.A.C.H, Business Leadership, Workforce Development, QIP for SR/VPK, IECF

Title	Specialist	Email
Early Childhood Workforce Coordinator	Martha Aguiar (346)	Maguiar@elchc.org
Data Quality Improvement Coordinator	Ally Provau (449)	Aprovau@elchc.org
Training Coordinator	Andrea Houchin (128)	Ahouchin@elchc.org
Training Support Specialist	Abbey Landa (300)	Alanda@elchc.org

### Initiatives and Projects

#### Manager, Initiatives and Projects

**Nichole Gonzalez (303) Ngonzalez@elchc.org**

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Hillsborough Early Learning Network (HELN), Child Assessment, Great We Grow, iSPY, OMW2K

Initiative or Project	Specialist	Email
Coordinator, Infant and Toddler	Theon Salley (309)	Tsalley@elchc.org
Coordinator, Child Assessment-Teaching Strategies	Bobbie Huard (311)	Bhuard@elchc.org
Early Learning Support Specialist- Initiatives	Kalesta Jones (148)	Kjones@elchc.org
Early Learning Support Specialist- Initiatives	Jeremy Morehouse (163)	Jmorehouse@elchc.org
Early Learning Support Specialist- Initiatives	Meena Saxena (102)	Msaxena@elchc.org
Early Learning Support Specialist- Initiatives	Stephanie Candelaria (171)	Scandelaria@elchc.org

## PROGRAM INITIATIVES AND EDUCATION

### Manager, Program Supports

**Lissette Godwin (411) Lgodwin@elchc.org**

What we can help with- Classroom Assessment Scoring System (CLASS), JumpStart Trainings, CLASS Coaching and technical assistance, classroom rosters, CLASS observations, School Readiness and VPK Program Assessment

Title	Specialist	Email
Quality Improvement Coordinator	Susan O'Carroll (340)	socarroll@elchc.org
Program Initiatives & Education Support Specialist	Leigh-Anne Saviolis (176)	lsaviolis@elchc.org

### Region 1 | Zip Codes: 33548, 33618, 33549, 33624, 33556, 33625, 33558, 33626, 33559, 33634, 33615, 33635

Title	Specialist	Email
Provider Quality Specialist	Tiffany Basch (317)	tbasch@elchc.org
Provider Quality Specialist	Claudia Borjas (178)	cborjas@elchc.org

### Region 2 | Zip Codes: 33606, 33607, 33609, 33611, 33616, 33621, 33629

Title	Specialist	Email
Provider Quality Specialist	Jon Tay Purce (196)	jpurce@elchc.org
Provider Quality Specialist	Nathalie Laguella (317)	nlaguella@elchc.org

### Region 3 | Zip Codes: 33603, 33604, 33605, 33612

Title	Specialist	Email
Provider Quality Specialist	Domica Bellamy (424)	dbellamy@elchc.org
Provider Quality Specialist	Norman De Jesus (159)	ndejesus@elchc.org

### Region 4 | Zip Codes: 33592, 33610, 33613,33617, 33620, 33637, 33647

Title	Specialist	Email
Provider Quality Specialist	Twyla Hartz (312)	thartz@elchc.org
Provider Quality Specialist	Leigh Clark (118)	lclark@elchc.org

### Region 5 | Zip Codes: 33510, 33511, 33527, 33563, 33565,33566, 33567, 33584, 33594, 33596

Title	Specialist	Email
Provider Quality Specialist	Enrique Montes (158)	emontes@elchc.org
Provider Quality Specialist	Tammi McGinn (330)	tmcginn@elchc.org

### Region 6 | Zip Codes: 33534, 33547, 33569, 33570, 33572, 33575, 33578, 33579, 33598, 33619

Title	Specialist	Email
Provider Quality Specialist	Shamara Parker (160)	sparker@elchc.org
Provider Quality Specialist	Diane Kollner (308)	dkollner@elchc.org