

PROVIDER SUPPORT SERVICES | provider.support@elchc.org

Director, Provider Support

Casie Haines (197) | Chaines@elchc.org

Provider Supports Manager

Lauren Morgan (224) | Lmorgan@elchc.org

What we can help with- Contracts, profiles, monitoring, closures, changes of ownership, VPK SIS

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624,33635, 33615, 33634	Contract- Margarita Velez (240) Monitoring- Joemmy Lantigua (198)	Mvelez@elchc.org Jlantigua@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Contract- Joseline Ramirez (200) Monitoring- Lluviet Rodriguez (179)	Jramirez@elchc.org Irodriguez@elch.org
Region 3		
33602,33603, 33604, 33605,33606, 33612	Contract- Yarivette Cruz (363) Monitoring- Melissa Perez (156)	Ycruz@elchc.org Mperez@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Contract- Debbie Garcia (355) Monitoring- Edeline Fleurigene (167)	Dgarcia@elchc.org efleurigene@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Contract- Shari Walker (445) Monitoring- QiiAni Williams (139)	Swalker@elchc.org Qwilliams@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Contract- Janet Welch (222) Monitoring- Lorena Avila (199)	Jwelch@elchc.org Lavila@elchc.org
Provider Compliance Specialist	VACANT	VACANT
Coordinator, Provider Experience Site visits, Coalition Connection, Provider Notes, Technical Assistance, Provider Onboarding	Kari Vernon (142)	Kvernon@elchc.org
Coordinator, Provider Support Internal Profile and Contract Training, Ticket Support	Tiffany Skals (217)	Tskals@elchc.org

EARLY INTERVENTION SUPPORT SERVICES | screening.assessments@elchc.org
Director, Early Intervention Support Services

 Rebecca Salgado (177) | rsalgado@elchc.org

What we can help with: with: ASQ-, ASQ-SE Support, Early Step Referrals, Intensive Developmental Screening in coordination with FDLRS/Child Find Referral, Behavior Screening and Supports, Developmental Supports and Resources, Warm Line, Special Needs rate requests

Region Assignment	Specialist	Email
Region 1		
33559, 33626, 33625, 33624,33635, 33615, 33634	Beatriz Aponte-Gonzalez (458)	Baponte-gonzalez@elchc.org
Region 2		
33614, 33607, 33609, 33629, 33611, 33616, 33621	Leila Rosado (349)	Lrosado@elchc.org
Region 3		
33602,33603, 33604, 33605,33606, 33612	Ruth Deras (348)	Rderas@elchc.org
Region 4		
33556, 33558, 33548, 33549, 33647, 33613, 33620, 33617, 33592, 33618, 33637, 33610, 33675	Marci DiPierro (216)	Mdipierro@elchc.org
Region 5		
33565, 33584, 33527, 33563, 33566, 33510, 33594, 33567, 33511, 33596	Ingrid Sanchez (223)	Isanchez@elchc.org
Region 6		
33619, 33578, 33534, 33569, 33579, 33572, 33573, 33598, 33570, 33547	Alisha Williams (129)	Awilliams@elchc.org
Portal Support, Inclusion Warm Line, Special Needs Rate Request, ASQ-3/SE Compliance	Kristalyn Fernandez (431)	Kfernandez@elchc.org
Region 1,4,6		
Behavior Support Specialist	Vacant	Vacant
Region 2,3,5		
Behavior Support Specialist	Lane Wasden (175)	Lwasden@elchc.org

REIMBURSEMENT ASSIGNMENT | reimbursement@elchc.org

Reimbursement Manager

Deborah Vega (329) | Dvega@elchc.org

What we can help with- attendance, sign-in/out sheets, short/long forms, absences

SR Provider	Reimbursement Specialist	Email
1 - Bi	Mindy Reighard (419)	Mreighard@elchc.org
Bj - Ch	Jennifer Dukes (134)	Jdukes@elchc.org
Ci- Ha	Aida DuBois (S) (218)	Adubois@elchc.org
Hb- He	Nancyann Johnson (326)	Njohnson@elchc.org
Hf - Kind	Kayelyn Salley (169)	KSalley@elchc.org
Kine - Little T	Nicole Alexander (113)	Nalexander@elchc.org
Little U - Pl	Jessica Diaz Montes (S) (232)	Jdiaz-montes@elchc.org
Pm - S	Makaylia Wynne (436)	Mwynne@elchc.org
T - Z	Enid Colon (S) (247)	Ecolon@elchc.org
VPK Provider	VPK Reimbursement Specialist	Email
A-G	Yelena Sanchez (S) (410)	Ysanchez@elchc.org
H-L	Mary Denny (344)	Mdenny@elchc.org
M-Z	Cassandra Peterson (114)	Cpeterson@elchc.org

(S) notes the Specialist can speak Spanish

FAMILY SERVICES
Director Family Services

Sabrina Ruiz (141) | Sruiz@elchc.org

What we can help with- School Readiness eligibility and enrollments, Voluntary Prekindergarten eligibility and enrollments, provider transfers, co-payment issues, absences reporting, payment certificate, certificate of eligibility, Child Care Resource and Referral (CCR&RR), county transfers.

Title	Specialist	Email
Manager, Eligibility Initial & Waitlist	Katia Valdes (453)	Kvaldes@elchc.org
Manager, Eligibility At-Risk Referral & VPK	Kenya Dickinson-Rowe (229)	Kdickinson-rowe@elchc.org
Manager, Eligibility Redetermination	Janet Diaz Montes (239)	Jmontes@elchc.org
Manager, Intake & Customer Relations	Darnell Smith (100)	Dsmith@elchc.org
Coordinator, Eligibility for Income Based	Eric Cruz (325)	Ecruz@elchc.org
Coordinator, Eligibility for At-Risk Referrals	Rayn Moses (336)	Rmoses@elchc.org
Coordinator, Waitlist	Naomi Hernandez (122)	Nhernandez@elchc.org
Coordinator, CCR&R	Cynaida Tello (420)	Ctello@elchc.org
VPK Enrollments	Vanessye Smith (408)	VSmith@elchc.org
VPK Enrollments	Adianys Reyna Rodas (238)	areynarodas@elchc.org

PROGRAM INITIATIVES AND EDUCATION | provider.relations@elchc.org

Director of Program Initiatives and Education

Stacey Francois (310) | Sfrancois@elchc.org
Administrative Support Specialist - Vacant

Education and Policy

Manager, Education

Monica Selleri (131) | Mselleri@elchc.org

What we can help with: Training, Continuing Education Units (CEU), Collaboration Space Reservations, VPK Renaissance FAST Quality Improvement (instructional practices), Incentives, T.E.A.C.H, Business Leadership, Workforce Development, QIP for SR/VPK, IECF

Title	Specialist	Email
Early Childhood Workforce Coordinator	Martha Aguilar (346)	Maguiar@elchc.org
Data Quality Improvement Coordinator	Ally Provau (449)	Aprovau@elchc.org
Training Coordinator	Andrea Houchin (128)	Ahouchin@elchc.org
Training Support Specialist	Abbey Landa (300)	Alanda@elchc.org

Initiatives and Projects

Manager, Initiatives and Projects

Nichole Gonzalez (303) Ngonzalez@elchc.org

What can we help with: Hillsborough Infant and Toddler Initiative (HITI), Hillsborough Early Learning Network (HELN), Child Assessment, Great We Grow, iSPY, OMW2K

Initiative or Project	Specialist	Email
Coordinator, Infant and Toddler	Theon Salley (309)	Tsalley@elchc.org
Coordinator, Child Assessment-Teaching Strategies	Bobbie Huard (311)	Bhuard@elchc.org
Early Learning Support Specialist- Initiatives	Kalesta Jones (148)	Kjones@elchc.org
Early Learning Support Specialist- Initiatives	Jeremy Morehouse (163)	Jmorehouse@elchc.org
Early Learning Support Specialist- Initiatives	Meena Saxena (102)	Msaxena@elchc.org
Early Learning Support Specialist- Initiatives	Stephanie Candelaria (171)	Scandelaria@elchc.org

PROGRAM INITIATIVES AND EDUCATION | provider.relations@elchc.org

Manager, Program Supports

Lissette Godwin (411) Lgodwin@elchc.org

What we can help with- Classroom Assessment Scoring System (CLASS), JumpStart Trainings, CLASS Coaching and technical assistance, classroom rosters, CLASS observations, School Readiness and VPK Program Assessment

Title	Specialist	Email
Quality Improvement Coordinator	Susan O'Carroll (340)	socarroll@elchc.org
Program Initiatives & Education Support Specialist	Leigh-Anne Saviolis (176)	lsaviolis@elchc.org

Region 1 | Zip Codes: 33548, 33618, 33549, 33624, 33556, 33625, 33558, 33626, 33559, 33634, 33615, 33635

Title	Specialist	Email
Provider Quality Specialist	Tiffany Basch (317)	tbasch@elchc.org
Provider Quality Specialist	Claudia Borjas (178)	cborjas@elchc.org

Region 2 | Zip Codes: 33606, 33607, 33609, 33611, 33616, 33621, 33629

Title	Specialist	Email
Provider Quality Specialist	Jon Tay Purce (196)	jpurce@elchc.org
Provider Quality Specialist	Nathalie Laguella (317)	nlaguella@elchc.org

Region 3 | Zip Codes: 33603, 33604, 33605, 33612

Title	Specialist	Email
Provider Quality Specialist	Domica Bellamy (424)	dbellamy@elchc.org
Provider Quality Specialist	Norman De Jesus (159)	ndejesus@elchc.org

Region 4 | Zip Codes: 33592, 33610, 33613,33617, 33620, 33637, 33647

Title	Specialist	Email
Provider Quality Specialist	Twyla Hartz (312)	thartz@elchc.org
Provider Quality Specialist	Leigh Clark (118)	lclark@elchc.org

Region 5 | Zip Codes: 33510, 33511, 33527, 33563, 33565,33566, 33567, 33584, 33594, 33596

Title	Specialist	Email
Provider Quality Specialist	Enrique Montes (158)	emontes@elchc.org
Provider Quality Specialist	Tammi McGinn (330)	tmcginn@elchc.org

Region 6 | Zip Codes: 33534, 33547, 33569, 33570, 33572, 33575, 33578, 33579, 33598, 33619

Title	Specialist	Email
Provider Quality Specialist	Shamara Parker (160)	sparker@elchc.org
Provider Quality Specialist	Diane Kollner (308)	dkollner@elchc.org