



ASQ Provider Portal Manual

How to do ASQs in the Portal

<https://providerservices.floridaearlylearning.com/>

Webinar Link

<https://youtu.be/8janDFheTHk?feature=shared>

A screenshot of the Florida's Early Learning Provider Services Portal login page. The page has a header with the logo and the text "DIVISION OF Early Learning LEARN EARLY. LEARN FOR LIFE." Below the header is a navigation bar with a "[Log On]" link. The main content area features a large heading: "WELCOME TO FLORIDA'S EARLY LEARNING PROVIDER SERVICES PORTAL". Below this is a "Provider Services Logon" section. It contains a form titled "Account Information" with two input fields: "User name (must be a valid email address)" and "Password". Both fields have red error messages: "The User name field is required" and "The Password field is required". To the right of the form is a link: "Not yet registered? Click here to register a new provider account." At the bottom of the form is a blue "Log On" button. Below the form are two links: "Forgot my password" and "Change my password".

Completing ASQs in a timely manner is a very important part of your contractual agreement with the Early Learning Coalition

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Process Overview in the DEL Portal

- Before signing the School Readiness Payment certificate, parents will have the option to consent for developmental screening (ASQ-3 and ASQ-SE)
- After signing the payment certificate, parents that previously gave consent to developmental screening will be offered the choice to decline, complete, or defer the developmental screening to the provider.

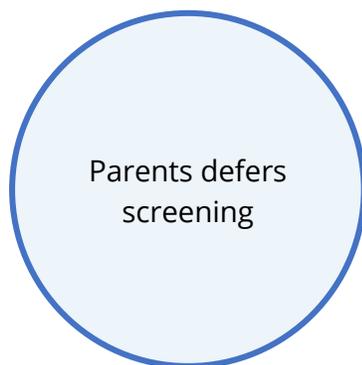
When Families Choose to Complete The Screening



Parents have 5 days to complete the Developmental Screening. After the 5th day, the Developmental Screening will automatically transfer to the provider to complete.

If Developmental Screening indicates there are areas of concerns or monitor, these will go to the ELCHC for approval before showing in Family

When Families Choose to Differ the Screening



The DEL Portal will automatically defer to the provider to complete the Developmental Screening if the parent has not done so within 5 days.

If Developmental Screening indicates there are areas pf concerns or monitor, these will go to the ELCHC for approval before showing in Family account.

When Will a Child Need a Developmental Screening?

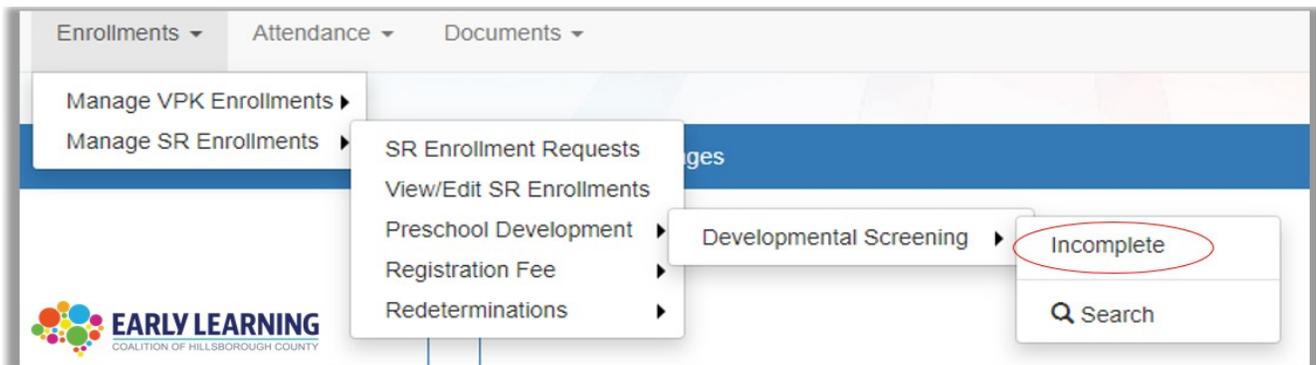
- Upon new eligibility.
- When the parent, provider, or coalition deems it necessary for an updated Developmental Screening related to concerns.
- At redetermination of School Readiness Services (typically annual) **General rule, if the child is redetermining for services, expect a Developmental Screening.**
- Annual Developmental Screenings during the child's birth month are no longer required.
- Developmental Screenings may not be required for newly enrolled children; the Developmental Screening is triggered by the child's eligibility, not their enrollment.

Completing the Developmental Screenings as a Provider

- You will **not be notified** when a new ASQ screening is assigned in the portal.
- Check the Incomplete queue weekly for any new screenings.
- When enrolling a new child, it is best practice to immediately check to see if they will need an ASQ.
- You do not need to upload the paper ASQ screenings or print results for families.
- **NOTE: Per the SR contract, providers are responsible for ensuring screenings are completed.**

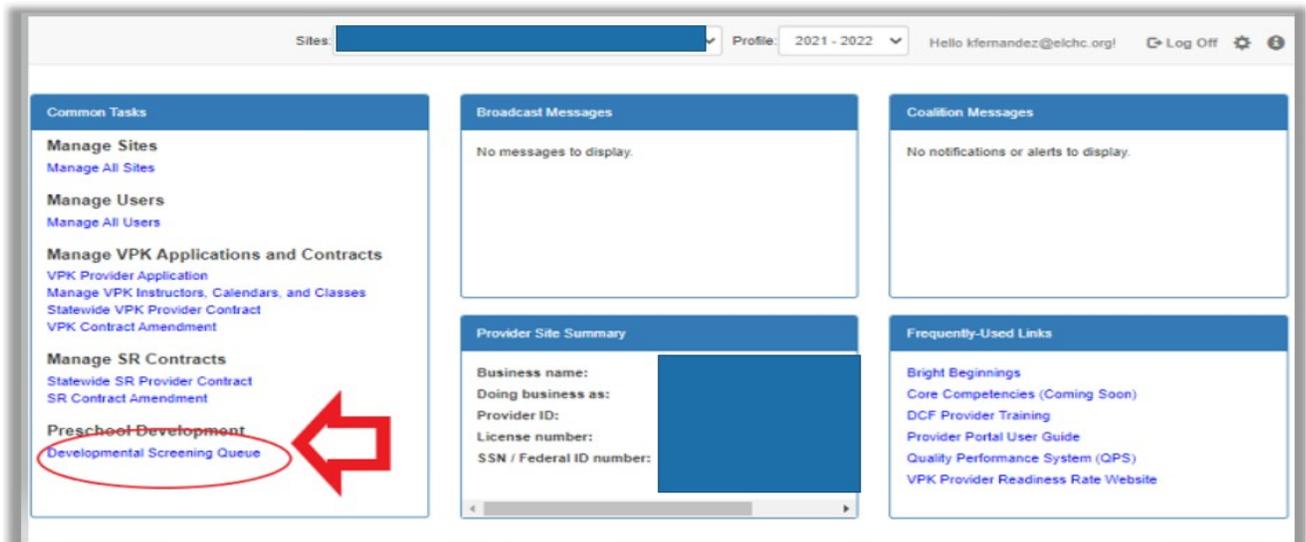
How do I check if I need to complete Developmental Screenings?

- Login to the DEL Provider portal:
<https://providerservices.floridaearlylearning.com/Account/Login>
- Follow the pathway below on the DEL portal and select “Incomplete” to go to your Incomplete queue.
- It is highly recommended to [check this queue weekly](#) for any new Developmental Screenings.
- Providers WILL NOT BE NOTIFIED IF A PARENT HAS DEFERRED A SCREENING.



OR

Alternatively, you may access the Incomplete queue through this link on the DEL provider home page



Incomplete Queue

- Incomplete Queue is where you will find all screenings that have been deferred or assigned by the ELCHC.
- Again, check this queue at least weekly.
- Remember, you will not be notified if a new ASQ has been assigned in your Incomplete Queue.

Preschool Developmental Screening Incomplete Queue

The page displays all outstanding screening request that need to be completed. Selecting Child ID takes you to the child's Screening History. Selecting Screening ID takes you to the to the child's screening information. Selecting the Vendor link takes you vendor's complete the questionnaires.

Click Here For Filtering Tips

Show 10 entries Clear All Filters Export Search

Child ID	Child Name	DOB	Assigned Counselor	Provider ID	Provider Name	Screening ID	Request Date	Enrollment Actual Start Date	Due Date	Days Until Due	Questionnaire	Enter Screening
Filter	N	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	
							03/02/2022	03/03/2022	04/16/2022	9	ASQ-3	English Spanish
							03/02/2022	03/03/2022	04/16/2022	9	ASQ-3	English Spanish
							03/15/2022	03/20/2022	05/03/2022	26	ASQ-3 & ASQ-SE2	English Spanish
							03/15/2022	03/20/2022	05/03/2022	26	ASQ-3 & ASQ-SE2	English Spanish

- Make a note of the columns with the due date and the number of days until the projected due date.
- The column “Days Until Due” will appear with a color (green, yellow or red).
- NOTE: This is your notification of the number of days remaining until the ASQ is due. The column “Days Until Due” is a dynamic field and will reset to 45 days at the mark of a child’s first day of attendance.

Due Date	Days Until Due	Questionnaire
Filter	Filter	Filter
01/11/2023	35	ASQ-3

Due Date	Days Until Due	Questionnaire
Filter	Filter	Filter
12/10/2022	3	ASQ-3 & ASQ-SE-2

Due Date	Days Until Due	Questionnaire
Filter	Filter	Filter
12/02/2022	-5	ASQ-3 & ASQ-SE-2

Completing an ASQ

- To begin the screening process, go to your Incomplete queue and locate the child you'll be screening.
- The "Questionnaire" column will tell you if a child has only an ASQ-3 or both an ASQ-3 and ASQ-SE.
- Select which language you'd like to complete the ASQ in. You will then be directed to the Brookes website.

Due Date	Days Until Due	Questionnaire	Enter Screening
12/18/2021	12	ASQ-3 & ASQ-SE2	English Spanish

****NOTE:** Families can view any notes or comments you include in the Screening**

Completing an ASQ - Brookes View

- After selecting "Start Screening", the website will redirect to the Brookes website.
- The child's birthday is pre-populated.
- If the child was premature, the weeks premature should be entered. Note: If not born premature, enter "0" for 0 weeks.
- Enter the screening date(s)
- Click "Submit"

Ages & Stages Questionnaires

Hillsborough Test
999-999-9999
nilesh.amin@oel.myflorida.com
456 Main Street
Hillsborough, Florida 99999

Child Date of Birth
Format: yyyy-mm-dd
2018-11-05

Weeks Premature
(put "0" if not premature)
0

For ASQ-3™ English
Screening Date
 I am screening my child today (2021-03-28)
 I screened my child and am entering in the responses to a previous screening

For ASQ:SE-2™ English
Screening Date
 I am screening my child today (2021-03-28)
 I screened my child and am entering in the responses to a previous screening

I have read the provided information about the Ages & Stages questionnaires, and I wish to have my child participate in t out the questionnaire about my child's development and promptly submit the completed questionnaire through this Famil completion system.

Note: By clicking "Submit", you are agreeing to both our [Family Access End User License Agreement](#) and any other conse on this page.

Submit

Completing an ASQ- Brookes View (Cont.)

- Blank ASQ-3 and ASQ-SE screenings may be printed using these links if the screener prefers to complete them on paper. Answers must be transferred to the portal by returning to the Incomplete queue.
- Providers or Parents are not required to upload or submit the paper forms of the Questionnaires.
- All answers must be entered into the Brookes website.
- Pro tip- include the paper ASQ-3 and ASQ-SE in your enrollment packet for parents to complete (optional).
- The family's information will populate using their DEL profile. No changes to this information are necessary.
- Use the drop-down box to select your relationship to the child
- If you have an email, enter it in the space provided.
- Click "Next" to begin the ASQ.

Agencies & Stages Questionnaires

Hillsborough Test
 999-999-9999
 nilesh.amin@oel.myflorida.com
 456 Main Street
 Hillsborough, Florida 99999

ASQ-3™ English
 Based on the information you have entered for your child, we recommend using the
 You may print out the recommended questionnaire and return to this site to enter
 Note: You may need to download Adobe Reader to view this questionnaire.

ASQ:SE-2™ English
 Based on the information you have entered for your child, we recommend using the
 You may print out the recommended questionnaire and return to this site to enter
 Note: You may need to download Adobe Reader to view this questionnaire.

We recommend you try each activity on the questionnaire with your child before m
 for you and your child. Make sure your child is rested and fed.

Enter your results



ELC of Hillsborough County
 813-515-2340
 nmetsker@elchc.org
 6302 E. Martin Luther King, Jr. Blvd
 Suite 100
 Tampa, Florida 33619
 ASQ:SE-2™ English

Please provide the following information. When you have completed this section, click on the "Next" button to enter your questionnaire results.

*** Child Address 1***

*** Child Zip/Postal Code***

*** Child Gender***
 Male Female

*** Child Phone***

Your Information
 Note: all fields with a red asterisks are required

*** Your First Name***

*** Your Last Name***

*** Your Relationship to the Child***

*** Your Address 1***

*** Your Zip/Postal Code***

*** Your City***

*** Your Country***

*** Your State/Province***

*** Your Phone***

*** Your Email***
 Your email address may be used by the program to contact you regarding the screening.

 I do not have an email address.

Next

Completing an ASQ- Brookes View (Cont.)

ASQ Ages & Stages Questionnaires®

ASQ-3 English 30 Month
Bryan II, Lady

Screening Date: 2021-03-28
Child Date of Birth: 2018-11-05

On the following pages are questions about activities children may do. Your child may have already done some of the activities described here, and there may be some your child has not begun doing yet. For each item, please fill in the circle that indicates whether your child is doing the activity regularly, sometimes, or not yet. Please attempt to answer each question. Click the button at the bottom of the page to submit the questionnaire.

Communication Gross Motor Fine Motor Problem Solving Personal-Social Overall

- If you point to a picture of a ball (kitty, cup, hat, etc.) and ask your child, "What is this?" does your child correctly *name* at least one picture?
 - Yes
 - Sometimes
 - Not yet
 - Response missing
- Without your giving him clues by pointing or using gestures, can your child carry out at least *three* of these kinds of directions?
 - Yes
 - Sometimes
 - Not yet
 - Response missing
 - a. "Put the toy on the table."
 - b. "Close the door."
 - c. "Bring me a towel."
 - d. "Find your coat."
 - e. "Take my hand."
 - f. "Get your book."
- When you ask your child to point to her nose, eyes, hair, feet, ears, and so forth, does she correctly point to at least *seven* body parts? (*She can point to parts of herself, you, or a doll. Mark "sometimes" if she correctly points to at least three different body parts.*)
 - Yes
 - Sometimes
 - Not yet
 - Response missing

Once a person starts to enter the results, they must continue through the ASQ-3 and ASQ-SE!

ome - Early Learn... Admin Login Welcome / Early Le... SR FCCH Program... Center Obs beta.asqonline.com says

ASQ Ages & Stages Questionnaires®

You will not be able to alter your answers after you submit this questionnaire.
Do you want to submit this questionnaire?

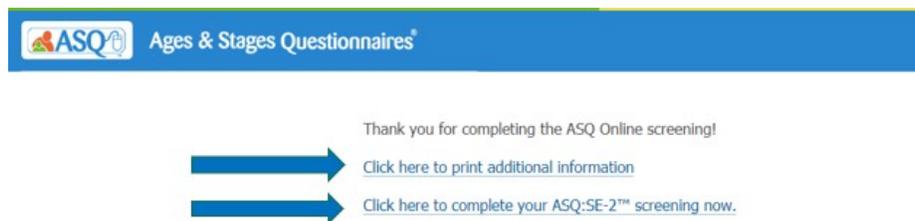
- Do you have any concerns about your child's behavior? If yes, explain:
 - Yes
 - No
 - Response missing
- Does anything about your child worry you? If yes, explain:
 - Yes
 - No
 - Response missing

After answering all results for ASQ-3, a pop-up will confirm that the person entering the results would like to submit. However, we are not done!

Completing an ASQ- Brookes View (Cont.)

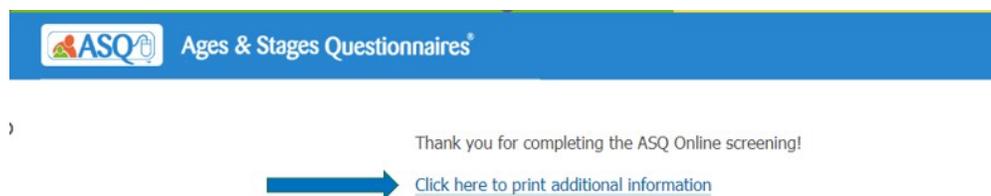
Remember to Complete BOTH the ASQ-3 and the ASQ-SE!

- Most times and ASQ-SE will also be required after completing the ASQ-3 Additional information will pop up in a different window with developmental activities to support the child
- To complete the ASQ-SE, click the 2nd link
- If a screening includes an ASQ-SE and it isn't completed, the entire screening will stay in the 'incomplete' status.



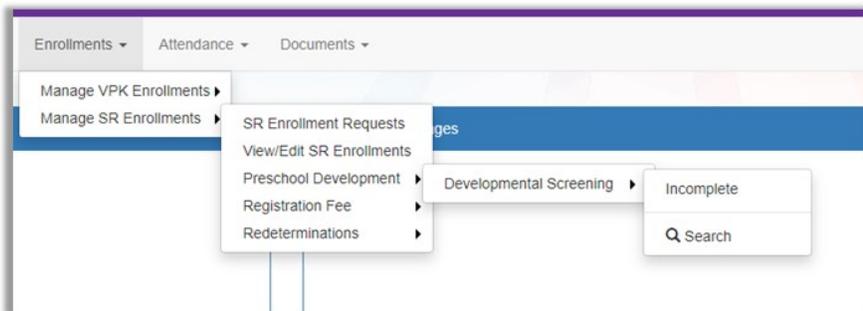
"How will I know I am finished?"

- When the following confirmation with only 1 link option appears, the screener may exit the window.
- If there are 2 links, the ASQ-SE isn't completed and will need to be done.



Viewing ASQ Results in DEL Portal

- In the DEL portal, follow the pathway [Manage SR Enrollments > Preschool Development > Developmental Screening > Search](#)
- An ASQ status will show as Approved or Under Review.
- Select the Screening ID to view results.



Preschool Developmental Screening Search Results

This page displays the screening results returned by the search filters selected. Selecting Household ID takes you to the child's household dashboard. Selecting Child ID takes you to the child's Screening History. Selecting Screening ID takes you to the child's screening information.

Click Here For Filtering Tips

Show 10 entries

Clear All Filters Export Search

Child ID	Child Name	DOB	Provider ID	Provider Name	Screening ID	Request Date	Screeener	Status	Status Change Date	Questionnaire
Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter	Filter
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	135	03/28/2021	Family	Approved	03/28/2021	ASQ-3 & ASQ-SE2

Showing 1 to 1 of 1 entries

Previous 1 Next

- The Screening Results page will display similar to below example.
- Note: Results with a Concern, Monitor, or comments will go to Coalition for review before being posted to the portal.

Screening Result for 1 Household

View Screening History View Screening Notes Add Screening Notes

Screening Info

Status: Approved
 Screener: Provider
 Provider: [Redacted]

Request Date: 8/17/2021
 Completed Date: 8/20/2021

IQ-3 Screening Result

Item	Cutoff 1	Cutoff 2	Score	Results
Communication	20.55	34.32	5.00	Concern
Motor	39.89	47.85	55.00	Typical
Problem Solving	36.85	44.39	19.00	Concern
Personal - Social	28.84	38.54	19.00	Concern
Personal - Self	33.36	42.70	0.00	Concern

ASQ-3 Screening Result

Domain	Cutoff 1	Cutoff 2	Score	Results
Social-Emotional		65.00	65.00	Concern

IQ-3 Overall Responses

Question	Answer	Comment
Does your child talk to you?	Yes	
Does your child talk to other toddlers his age?	Yes	
Does your child understand most of what you or other toddlers say?	Yes	
Does your child walk, run, and climb like other toddlers?	Yes	

Developmental Screening Tips and Reminders

- Results are most accurate when the family is involved in the process.
- [ASQs are also assigned to Head Start and Part-time children.](#)
- The 45-day countdown to complete the screening begins on the child's first day of enrollment (this does include the 5 days that the parent has the option to conduct the screening)
- There may be instances where a child hasn't started attending your program but is in your Incomplete queue. The 45-day countdown will reset upon going to your SR attendance, marking their first-day present, then clicking "Save"
- Terminate an enrollment in the DEL portal for any child you've confirmed will not be attending. This will cancel their screening.

Ways to Conduct the Developmental Screenings

In addition to printing out ASQs for the families to complete, you may:

- Include ASQs in the orientation process for new children. Encourage new families to log in to their portal and complete the screening(s)
- Read off the questions to families and input their answers. This is helpful for children who are newer or shy.
- Have families use your computer to complete the screenings on your behalf. There's an option to enter the "relationship to a child" as Mother, Father, Guardian, etc.
- Answer some questions on your own and save other questions for the families. The ASQ-SE has some questions that may be easier for families to answer. Per SR Contract, Provider is ultimately responsible for the completion and submission of the ASQ and ASQ SE and must comply with completion, even if parents do not wish to be provide input into completing the screening.

Instructional Video Links

How to Complete and Submit Screenings:

<https://www.youtube.com/watch?v=vhVRhfs5pjU>

How to Add and View Screening Notes:

https://www.youtube.com/watch?v=v0cT_0sbt6U

How to Search for Screening Records:

<https://www.youtube.com/watch?v=2OAomM-XXP8>

Who to Contact

Contact **screening.assessments@elchc.org** regarding:

- ASQs for children who never attended.
- ASQs for children who no longer attend.
- Difficulties with the DEL portal.
- Family ASQ inquiries.
- ASQ Corrective Action Plans (CAPs).

Contact your regional Screening and Support Specialist regarding:

- Concerns about a child's development.
- Concerns about a child's behavior.
- Requests for rescreens.
- Service/Support Inquiries (Child Find, Early Steps, etc.)

General Questions - **screening.assessments@elchc.org**